

## CURBSIDE & DOOR-TO-DOOR SERVICE

When you get a ride through the ATA MATP, you are expected to get to the curb to be picked up. If you have any disabilities or

limitations that keep you from getting to the curb, the ATA MATP is required to provide door-to-door service, when the need is medically verified.

## ESCORTS MAY RIDE WITH YOU

An escort may accompany anyone on an ATA MATP trip when independent travel is not possible due to age, disability, language, or when the escort is verified necessary for the recipient to secure medical examinations and treatment.

Also, an ATA MATP eligible child, who is under 18, can be accompanied by a parent or guardian at no cost to you.

## MORE INFORMATION

See the USER GUIDE on RideATA.com



## USER GUIDE



RideATA.com  
Customer Service  
1.866.282.4968



## MORE Information ATA MATP

CUSTOMER SERVICE

1-866-282-4968

1-866-ATA 4 YOU

CustomerService@RideATA.com  
44 Transportation Center  
Johnsonburg, PA 15845-2102

# ATA MATP

## Medical Assistance Transportation Program

## CAMERON • ELK • McKEAN COUNTIES

If you or anyone in your family receives Medical Assistance, you may be able to get help with transportation to and from your medical appointments. The ATA Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you.

## LEARN ABOUT MATP

### CURBSIDE &

### DOOR-TO-DOOR SERVICE

### ESCORTS ON ATA MATP

### HOW TO APPLY FOR MATP

### RIDES TO MA HEALTH CARE

### TRANSPORTATION PROVIDED



Download the **FULL APP** on RideATA.com

## HOW TO APPLY FOR MATP SERVICES

If you are in need of MATP services call ATA MATP to request an official application. In Cameron, Elk or McKean call toll free 1.866.282.4968. On the application, you will be asked for your ACCESS card number and other necessary information about your need for transportation.

Make sure you tell the ATA MATP office about any special needs you may have like; if you use a wheelchair or walker; if you have any problem that keeps you from riding in a bus or van with other people; or if you need to have someone go with you to your appointments.

### IMPORTANT

**You can obtain transportation services while you are completing the registration process. However, the ATA MATP must receive a signed registration form from you within 30 days of your eligibility verification.**

Once you are registered, you will be sent more written information about how to use ATA MATP services. Your registration is good as long as you continue to receive Medical Assistance, though you may be required to update your information from time to time if it changes.

If you or anyone in your family receives Medical Assistance, you may be able to get help getting to and from your medical appointments. The Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you. You can also get mileage reimbursement if you use your own car or find someone willing to give you a ride.

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RIDE**

## RIDES TO MA HEALTH CARE SERVICES

You can use ATA MATP transportation to get to any health care service that is paid for by Medical Assistance. That includes appointments with your doctor, dentist, psychologist or psychiatrist, drug and alcohol treatment clinics, or any other MA provider. You can also use ATA MATP to go to the pharmacy for prescriptions, to the hospital for tests, or to get to medical equipment suppliers.

### IMPORTANT

**Depending on your situation and what providers you see, certain limits may apply to how far you can go to visit.**

## LEAST COST AND MOST APPROPRIATE TRANSPORTATION IS PROVIDED

The ATA MATP provides rides in the least costly and most appropriate way to meet your needs. You will usually be riding with other passengers. Depending on where you need to go, ATA MATP can arrange a ride for you using vans, taxis or accessible vehicles for persons with disabilities.

If you can ride a bus, and you do not live far from a bus route, you may be reimbursed for the cost of riding the bus or receive bus tickets or passes.

If you own your own car or have access to one, the ATA MATP may be able to provide mileage reimbursement at a specified rate, and reimburse you for any parking and toll costs involved in your trip.

